

14 December 1983

MEMORANDUM FOR THE RECORD

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C/IB and DC/IB Claims have both been in touch several times with Mr. [redacted] on insurance related matters. [redacted] asked us to check on the accuracy of a series of benefits payments made by Mutual. In summary, we found that the claims were handled according to the contract. Of \$12,011 in charges, we paid \$11,150 leaving \$861 to be covered by [redacted]. One unusual dental claim of \$98.00, which was turned down by Mutual, was pulled and a review by the home office is underway. As of 16 December there had been no final decision as to whether or not we could pay it. [redacted] called me on 13 December and left no message but I have not yet been able to reach him to find out why he called.

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